



First Notice

	Safety Notice <i>Mandatory Action Required</i>	170012	
		North America	

Date: July 21, 2017

Models and Serial Numbers Affected: SX-150: SX15015H-101 to 161
SX15016H-162 to 228
SX150H-500 to 501

SX-180: SX18014-101 to 196
SX18015-197 to 313
SX18016-314 to 317
SX18016H-318 to 360
SX180H-600 to 602

Subject: Wear Pads

Allowable Hours: 20 hours

Issue:

Genie Industries has found that weld debris in the boom tubes could lead to premature and excessive wear of the upper wear pads. **This excessive wear can lead to potential damage to the boom tubes and could cause the platform to drop.**

Action(s) Required:

- 1 Locate the affected machines referenced above within your fleet.
- 2 Using the table below, order the appropriate kit to replace the wear pads on your machine.

Model	Kit PN
SX-150	1280093GT
SX-180	1280092GT

Completion of this Safety Notice must be done as soon as possible but no later than 30 days from receipt of the kit.


- 3 Fill out and sign the completion form included in this Safety Notice or attached to the installation instructions included in the kit and fax or email to Terex AWP Warranty Department. This will serve as verification that you have completed Safety Notice 170012.

Continued Use Instructions:

All machine operators and users must be notified of these continued use requirements.

The affected machines may remain in service until this Safety Notice is completed, provided that inspection for wear pads is included as part of the pre-operation inspections outlined in the machine's Operator's Manual.

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To order parts:

Machine owners with a valid Genie account can contact the Terex AWP Parts Department to place an order through one of the following:

Genie Website:
<https://www.gogenielift.com/default.aspx>
Fax: 1-888-274-6192
Phone: 1-800-536-1800

Machine owners without a valid Genie account can contact their nearest Terex AWP dealership or Terex AWP Service Centers for assistance. Search for your nearest Terex AWP dealership by visiting our website at:

<http://www.genielift.com/dealersearch/>

Warranty:

The labor and travel miles required to perform this Safety Notice are covered under the provisions of our LIMITED PRODUCT WARRANTY statement. Warranty claims can be submitted online, by paper claims, fax or email. If you need more information about filing a warranty claim, please contact Terex AWP Warranty Department at:

Email (North America):	AWP.Warranty@terex.com
Email (Asia-Pacific):	warranty.awpchina@terex.com
Email (all others):	AWP.Warranty@terex.com
United States:	+ 1-800-536-1800
Canada:	+ 1-425-881-1800
Asia-Pacific:	+ 86-21-347028555
South America (except Brazil):	+ 56-9-6431-2110
All other locations:	+ 1-425-881-1800

Genie and local industry standards (e.g. ANSI, CSA) requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form attached to the bulletin to indicate the new location or status of any of your machines. You may also visit our website to register your machine.

[Machine Registration_ANSI](http://www.genielift.com/en/service-support/product-registration/index.htm) <http://www.genielift.com/en/service-support/product-registration/index.htm>

Genie, OSHA and local industry standards, also require that the manufacturer's Safety Notice be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this Safety Notice or have any questions, please contact Genie Product Support at:

United States:	+ 1-800-536-1800
Canada:	+ 1-425-881-1800
Asia-Pacific:	+ 86-21-347028555
South America (except Brazil):	+ 56-9-6431-2110
All other locations:	+ 1-425-881-1800

Enclosures:

- Customer Machine List
- New Owner Update Form



Safety Notice 170012

New Owner Update Form (for updating machine owner information only)

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale.

- If you have sold a machine, list new owner's name, address and phone number, for each machine. List complete model and serial number (ex. SX15015H-139, SX18016H-439).

New Owner Information:

	Machine 1	Machine 2	Machine 3
Model*	<hr/>	<hr/>	<hr/>
Serial Number *	<hr/>	<hr/>	<hr/>
Owner Name*	<hr/>	<hr/>	<hr/>
Address 1*	<hr/>	<hr/>	<hr/>
Address 2	<hr/>	<hr/>	<hr/>
City/State/Zip*	<hr/>	<hr/>	<hr/>
Phone Number*	<hr/>	<hr/>	<hr/>
Contact Person	<hr/>	<hr/>	<hr/>

* Required fields

Seller Information:

Date:

Company Name:

Account #:

Address:

(street):

(city):

(state, zip code):

Phone #:

- List any machines that could not be inspected or repaired because of the following:

Model & Serial Number	Scrapped	Exported	Stolen	Other (explain)
<hr/>	-	-	-	<hr/>
<hr/>	-	-	-	<hr/>
<hr/>	-	-	-	<hr/>
<hr/>	-	-	-	<hr/>

Fax to:

United States: 1 877-738-7530	Latin America: + 55 11 3246-9760
Canada: 1 425-498-7530	Central America: + 1 425 498 7530
Mexico: 1 425-498-7530	Asia-Pacific: + 1 425 498 7530
Caribbean: + 1 425 498 7530	All other locations: + 1 425 498 7530